



Bayshore Home Health launches mobile electronic charting

– New state-of-the-art tool to reduce costs and improve quality of care, leading to better client outcomes –

Mississauga, Ont., June 26, 2009 – Bayshore Home Health is launching a mobile electronic charting program to help reduce costs, increase efficiencies and assist nurses and unregulated care providers in delivering a higher level of service to their clients. The new tool, developed on the MedShare™ eMotion platform, reflects Bayshore’s commitment to high quality care and to delivering care based on best-practices to Canadians wherever they live.

“By moving clinical charting to an electronic format, Bayshore Home Health’s clinicians will be able to ensure positive client outcomes while providing benchmarks for financial and professional service accountability,” says Holly Quinn, chief nursing officer for Bayshore Home Health. “Our goal is to improve the work environment and efficiency for our clinicians, increase the level of care provided, and enhance the quality of life of all of our clients allowing them to achieve optimal health.”

Bayshore Home Health’s secure mobile electronic charting program allows clinicians to compile clinical documentation at the point of care using tablet computers. It provides a secure, ongoing electronic history of client encounters and interventions that gives staff direct and immediate access to the critical information they need to make evidence-informed decisions and provide quality care, whether working on- or off-line.

“MedShare’s eMotion system offered us the best solution for ease of implementation and acceptance by our 8,000 caregivers from coast to coast,” says Leigh Popov, director of information systems at Bayshore Home Health. “It is a true store-and-forward tele-health platform that works well with our internal systems environment, and allows seamless integration with outside stakeholders such as health ministries, regional health authorities, long term care facilities and primary care practices. This platform will give our caregivers the ultimate flexibility for smooth integration into their workflow – both when they’re connected to a network and outside of coverage range.”

Client assessments, care plans, smart charting and progress notes create a complete state-of-the-art documentation solution designed to entirely eliminate paper-based processes. The result will be a significant reduction in the workload associated with transcribing written notes, increased access to client referral information and collection of client outcome clinical data for benchmarking and quality improvements to care.

Popov adds that the system is highly flexible, allowing customization based on existing workflows and the ability to change the software as the business adapts. “Medshare’s eMotion service-oriented architecture is both flexible and robust. Web services will allow us to scale the solutions we build on this platform across the entire enterprise with ease.”

About Bayshore Home Health

Bayshore Home Health has been enhancing the quality of life, dignity and independence of Canadians in their homes since 1966. Canadian owned and operated, it is the country’s largest provider of home and community health care services, with more than 40 home care offices, 20 community care clinics and 8,000 employees. Its core services are in-home nursing, personal care and home support – which can be purchased directly by individuals and also accessed through government care programs, personal and group insurance plans and workplace safety insurance. Its caregivers deliver more than 5.2 million hours of home care annually to over 57,000 clients. It also provides nurse/caregiver staffing services, health education programs and treatments in its dialysis centres. Its subsidiary, Bayshore Specialty Rx, offers infusion pharmacy, infusion clinic and pharmaceutical support services to a variety of health care and pharmaceutical organizations.

About MedShare

MedShare is an award-winning provider of information and communication technologies to the North American home health care sector. MedShare’s suite of software is built on a patent pending software platform for management of electronic health records and agency operations, and is available on office systems, BlackBerry and tablet mobile data devices to meet the evolving clinical and administrative needs of home health care professionals.

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