



In these difficult times, we have been called upon to be extraordinary, and you have risen to the occasion.

I have been blown away by the dedication and thoughtfulness of our hardworking team, including nurses, pharmacists, PSWs, OTs, PTs, clinical managers and admin staff and other members of the team. I'd like to salute each and every one of you across the country who is working so hard every day to support our clients and their families throughout this challenging time.

We've asked so much of our front-line staff in the recent days. With everything that's going on, you are showing up every day determined to provide care and keep our clients safe and yourself safe. In moments of crisis, you understand that we have a critical role to play in communities across Canada. And you're working around the clock to make that happen.

I have heard many touching stories including a caregiver who carries toilet paper in her car, and gives it to clients who need it; a nurse in Barrie who rented a U-Haul van after her car broke down so she could continue to see her clients; and a BSRx patient tweeted us his thanks for dropping off his medication so he could continue to live. Thank you for going beyond the call of duty.

If you have a story you can share, I would love to hear it and share it with everyone else. Please send your stories to marketing@bayshore.ca.

We have excellent clinical practice standards in place to keep you and your clients healthy and safe. The safety and health of all of you is imperative to us.

Thank you for your patience as things are changing rapidly and we need to respond and make changes quickly. But most importantly, thank you for your dedication. I am honoured to be working with such an amazing team.

Stay safe and stay healthy.

Maureen

Maureen Charelbois
Chief Nursing Officer