

We are dedicated to providing the best home and community health care services in Canada.



### **Ginger Boviz Area Director**

Ginger is an excellent leader who always inspires her colleagues to achieve their goals. She is a nurse with a master's in Business and has compassion for people. Ginger has a strong background in the home care industry. Prior to her current role, she started as a field nurse in home care in 2003 working her way into management. She has worked in acute care, pediatrics, med-surg, and Trauma.

Married with four children and an amazing fur parent to three Shiba inu's that she breeds and trains in her free time.

Ginger spends her time continually learning, traveling and volunteering in the community.



# Maria Prokopovych Manager of Clinical Practice

Maria is known for exemplifying compassion and dedication to both their team and clients. In 2011, she started her nursing career in Mississauga, Ontario. Fast forward to today, she spends most of her time at work leading a large group of healthcare aids and nurses and contributing to the company's greater success.

Outside of work, Maria is continuing her education to better serve her community. She also likes hiking in the mountains any chance she gets.



# Alexander Cook Care Manager

Sociable. That's the best word to describe Alex. Alex is very passionate about developing a trusting relationship with clients and understanding their needs and expectations, making him the best guy for this position. Alex describes himself as a people person. He loves meeting new people and it doesn't take a long time for him to be comfortable with others as he can almost always find a common ground with strangers and from there, build strong bonds.



#### Jessica Harper Human Resources Southern Alberta

Jessica, also known by her colleagues as Jess, has always been passionate about building and fostering relationships. At work, she's an amazing team leader who always promotes a spirit of trust among her members. When she's not working, she loves spending time with her family by going on camping. Jess is also a huge fan of softball.



#### **Courtney Dynna Wellness Nurse**

Courtney is a dedicated and experienced nurse with a background in neonatal intensive care, home care, and international healthcare settings. In her commitment to families and patients she has provided compassionate care to people of all ages. She is passionate about creating environments where families are active partners in the care process and has learned the importance of not just caring for the patient, but also providing support to their loved ones during challenging times.

Courtney loves to travel and has had the opportunity to live in Thailand and West Africa.

In her free time Courtney loves to bake and spend time with her dog, Pepper.



### **Sophia Castro Client Service Coordinator Team Lead**

Sophia has great enthusiasm at work and she always strives to achieve high productivity.

On her free time, she loves bonding with her two fur babies, Ellie and Gus. Sophia is passionate about healthy living that extends to her clients. In the future, she intends to continue doing what she does best: connecting with people and providing them with the best service they deserve.



Kayla La-Rocke
Client Service Coordinator
(On Maternity Leave)

At 24 years old, Kayla has gained valuable experience in the retail industry. However, she decided to transition to a new career path and join the Bayshore team.

With a passion for helping others and a commitment to excellence, Kayla is a valuable asset to the Bayshore team. Her dedication to providing top-notch service to clients is a testament to her work ethic and commitment to personal and professional growth.



Jackie Mayer Office Manager

Jackie prides herself on doing really well in customer service. She enjoys working in an environment that is grounded on compassion and collaboration.

She also has a strong passion for helping people and she continually strives to become a lifelong learner.

Jackie enjoys her free time the most when she is with her family.



# Mercedes McLean Client Service Coordinator & HR Assistant

Mercedes is young and eager to learn and gain experience from those around her at Bayshore. She is excited to be in a setting where people are determined to helping others in need, as she plans to attend college in the near future. Mercedes enjoys playing Volleyball in her free time, along with spending time with her pup Levi.



# **Karen Taylor Nurse Supervisor & Educator**

Karen brings experience in nursing to the team. She has had a very diverse career, from bedside care, instructor, to program coordinator. Karen takes great pride in being nominated by her peers for the Rita McGregor Excellence in Nursing Education Award.

She describes herself as a natural caregiver, she has two grown daughters and 3 grandchildren that call her Nana.



#### Alexa Kotnyek Client Relations Specialist Pediatric

Alexa, originally from Ottawa, Ontario, studied communications at the University of Ottawa and Film and Television at Algonquin College. Her passion for helping people led her to a career in customer service and customer care. As a compassionate and empathetic individual, she excels in organization, possibly influenced by her role as a mother of two, one with special needs. Her personal experience allows her to better understand the needs of clients and their families. Currently residing in Alberta with her husband, children, and dog, she continues to expand her communication and customer service skills to better serve her community.



#### Josephine Merhi Client Service Coordinator

Josephine has worn many hats and is a mom, an entrepreneur, formal small business owner and has a love for animals. She is a dedicated mother of three now grown up children and is excited for the career change Bayshore offers. She loves spending time with family and friends, going on hikes, yoga and walking her dog Brinkley. She is kind, caring and patient and is here to help out cliental with their needs.



## **Crystal Rousseau After Hours Scheduling Coordinator**

Crystal is dedicated to expanding her education and gaining professional accreditations. This commitment drives her passion for helping others. Crystal works at Bayshore Home Health, a great company known for its excellent care for clients. In her free time, she enjoys quality moments with her daughter, her golden retriever, and traveling.



# Heather Client Service Coordinator Verification Analysis

Heather diligently oversees staff, ensuring their presence and safety 24/7 as per work-alone safety regulations. With over 20 years in healthcare and her own business, she prioritizes top-notch client care. In her free time, she enjoys family moments, doting on her grandchildren, and savoring new culinary experiences as a food enthusiast.



### Sonia King Client Service Coordinator After Hours

When it comes to project coordination, scheduling and client relations, you cand efinitely rely on Sonia. She has over 12 years of experience working as a project coordinator, dealing with different clients and salespeople. Sonia describes herself as a family-oriented person. She loves to go camping with her two children and bond with her mom and siblings during family dinners.